

How to Use Your Aetna Student Health Insurance Plan

Where should you go when you are sick or injured?

Make the Campus Health Center your first stop

- ☀ The Campus Health Center can treat everything from acute illnesses (sore throats, infections, rashes, etc.) and minor injuries to immunizations and physical exams.
- ☀ The clinic can also provide you with a referral to receive specialized care from a doctor or hospital.
- ☀ During the Fall and Winter semesters, they are open Monday – Thursday 9:00am-6:00pm and 9:00am-5:00pm on Friday. Their Summer hours are 9:00am-5:00pm.
- ☀ To schedule an appointment, call 1-313-577-5041.
- ☀ Dependents are not covered for services provided by the Campus Health Center. If your dependents are treated at the clinic, you will be responsible for the charges.



If you need to see a doctor and the Campus Health Center is closed, you may visit an urgent care center

- ☀ Urgent care centers are extended hour providers that treat minor injuries and acute, non-life threatening illnesses.
- ☀ Patients are seen on a walk-in basis, so no appointment is necessary.
- ☀ A complete list of local urgent care centers can be found on DocFind, Aetna's Participating Provider Directory:
<http://www.aetna.com/docfind/custom/studenthealth/index.html>



For major and life-threatening illnesses or injuries

- ☀ Go to the Emergency Room (ER). There are two near Wayne State's campus:

Detroit Receiving Hospital	Henry Ford Hospital
4201 Saint Antoine	2799 West Grand Boulevard
Detroit, MI 48201	Detroit, MI 48202
- ☀ Call **911** for life-threatening emergencies and an ambulance will be sent to your location.
- ☀ Only visit the ER in the event of an emergency! You will be required to pay a higher copay if you are not admitted to the hospital.



Be sure to present your Aetna Student Health Insurance Card when visiting a medical provider.

- ☀ When you purchase your insurance on Aetna Student Health's website, you will be able to print a temporary insurance card. A copy will also be sent to your email address. You will receive your permanent card in the mail within 2 to 3 weeks.
- ☀ If you lose your card, you can request a new card from Aetna by calling 1-866-618-0038 or going online to www.tinyurl.com/NewAetnaCard

**Office of International Students and Scholars
Wayne State University**