

How to Use Your Chartis Student Health Insurance Plan

Where should I go when I am sick or injured?

Make the Campus Health Center your first stop

- ☀ The Campus Health Center is located on the first floor of the Helen Deroy Apartments. They can treat a variety of illnesses and minor injuries.
- ☀ The clinic can also provide you with a referral to receive specialized care from a doctor or hospital.
- ☀ During the Fall and Winter semesters, they are open Monday – Thursday 9:00am-6:00pm and 9:00am-5:00pm on Friday. Their Summer hours are 9:00am-5:00pm. Call 313-577-5041 for walk-in hours or to schedule an appointment.
- ☀ Be sure to contact the Campus Health Center regarding services provided to your dependents at their office. You could be responsible for some of the charges.



If you need to see a doctor and the Campus Health Center is closed, you may visit an Urgent Care Center

- ☀ Urgent Care Centers are extended hour providers that treat minor injuries and acute, non-life threatening illnesses.
- ☀ Patients are seen on a walk-in basis, so no appointment is necessary.



For major and life-threatening illnesses or injuries, go to the Emergency Room (ER)

- ☀ Call **911** for life-threatening emergencies and an ambulance will transport you to the nearest hospital.
- ☀ The two hospitals closest to Wayne State's campus are:

Detroit Receiving Hospital	Henry Ford Hospital
4201 Saint Antoine	2799 West Grand Boulevard
Detroit, MI 48201	Detroit, MI 48202
- ☀ Only visit the ER in the event of an emergency! You are required to pay \$100 per visit, in addition to your 20% copay.



Who accepts my insurance plan?

Use the Preferred Provider Lookup tool to locate specialists, Urgent Care Centers and Hospitals in-network with Chartis

1. Visit www.studentinsurance.com/schools/mi/wayne
2. Click on "Preferred Provider Lookup"
3. Select "Search Now"
4. Enter your location details
5. Choose the "Provider Type"
6. Click "Search"

Be sure to locate the Urgent Care Centers and Walk-in Clinics in your neighborhood before you need them.

Always present your insurance card when visiting a medical provider.

- ☀ If you do not receive your permanent card in the mail within 2 to 3 weeks after purchasing your insurance, please contact Danielle Booker, the OISS Health Insurance Advocate, at 313-577-3422.
- ☀ If you lose your card, you can request a new card from Chartis by calling 1-888-722-1668 or by going online to www.studentinsurance.com/schools/mi/wayne